



*Department of Health  
and Human Services*

*Maine People Living  
Safe, Healthy and Productive Lives*

# ICD-10 Update for PAG/TAG

**April 11, 2013**



## Topic

Provider Readiness Survey

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Provider Outreach

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# Provider Readiness Survey

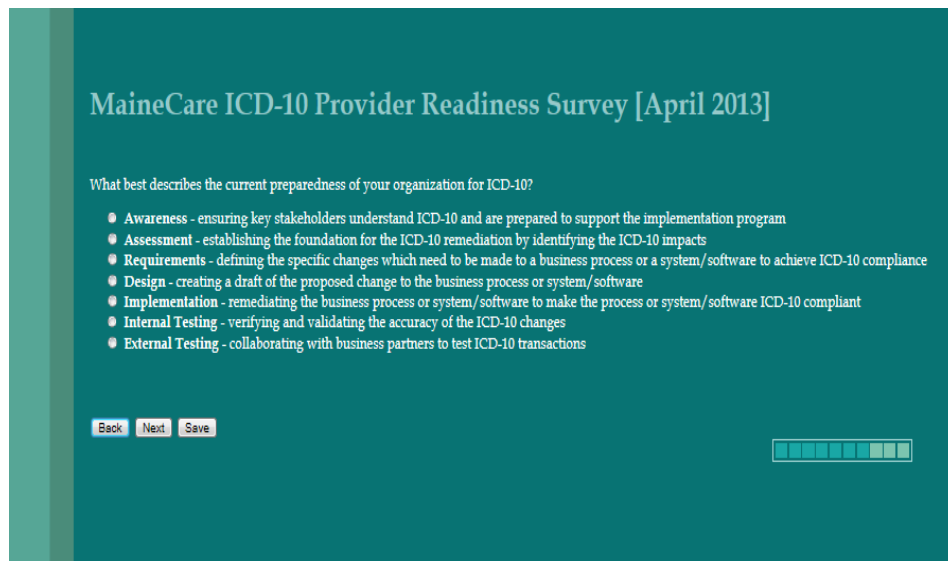


The [MaineCare ICD-10 Provider Readiness Survey](#) is a short online survey (8-10 questions) that will be conducted on a quarterly basis beginning in April 2013. The link to the survey was distributed via MaineCare's listserv on April 5<sup>th</sup> and the survey will remain open for approximately 3-4 weeks.

*Survey respondents will be required to identify NPI/API and Name to avoid duplicate entries and accurately track providers over time.*

*To date we have received approximately 100 responses*

- *Primarily physician practices and mental health agencies*
- *About 70 respondents completed survey*
- *If you have started the survey please complete it*



MaineCare ICD-10 Provider Readiness Survey [April 2013]

What best describes the current preparedness of your organization for ICD-10?

- Awareness - ensuring key stakeholders understand ICD-10 and are prepared to support the implementation program
- Assessment - establishing the foundation for the ICD-10 remediation by identifying the ICD-10 impacts
- Requirements - defining the specific changes which need to be made to a business process or a system/software to achieve ICD-10 compliance
- Design - creating a draft of the proposed change to the business process or system/software
- Implementation - remediating the business process or system/software to make the process or system/software ICD-10 compliant
- Internal Testing - verifying and validating the accuracy of the ICD-10 changes
- External Testing - collaborating with business partners to test ICD-10 transactions

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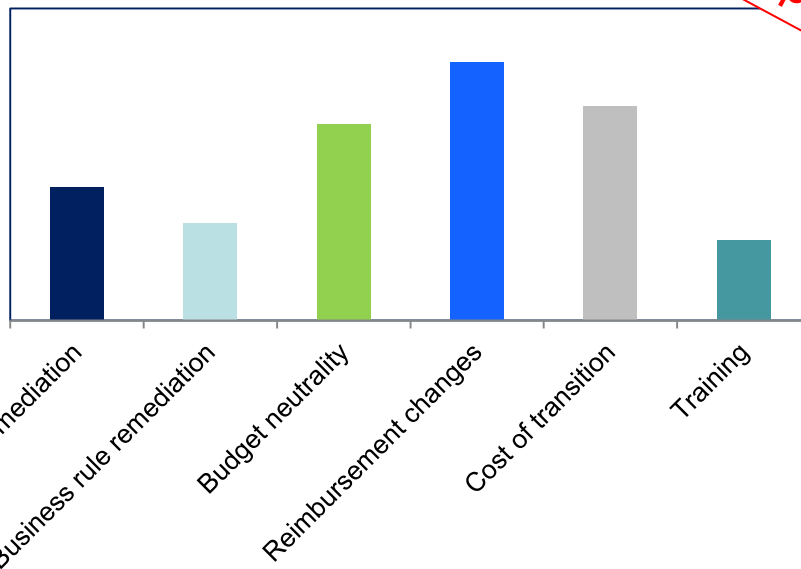
Progress bar: 10 steps, 1st step highlighted.

# Provider Readiness Survey Results

*Once the survey is closed, we will publish the results on the ICD-10 webpage. Below are samples of how we will display the data:*

**Greatest ICD-10 Concerns**

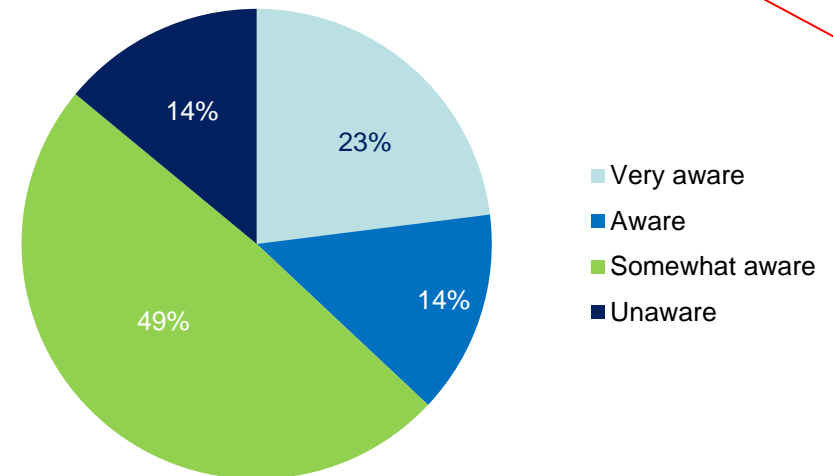
**Sample**



*The published results will allow providers to see how they compare in their awareness and preparation efforts.*

**ICD-10 Level of Awareness**

**Sample**



*Tracking results over time will demonstrate the progress that providers are making in preparing for ICD-10.*



# Provider Outreach

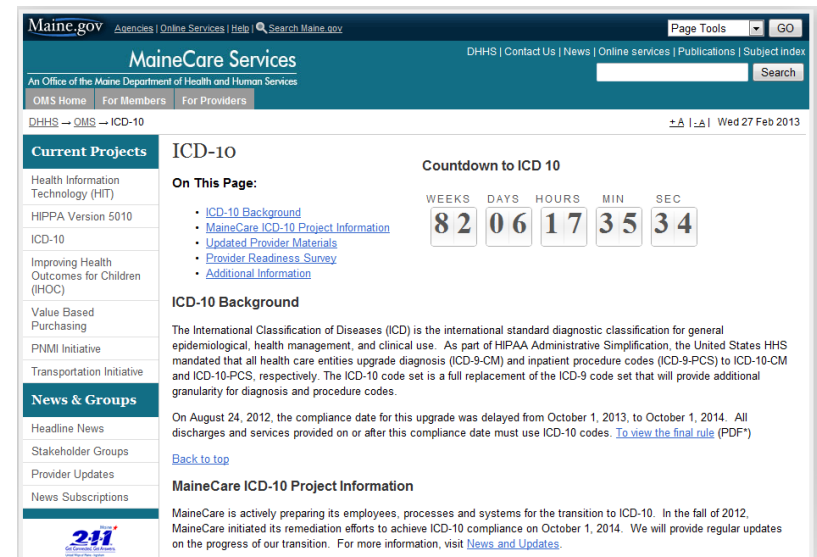


*MaineCare will be delivering regular ICD-10 project updates to providers through a variety of distribution methods:*

- Listserv/RSS feed
- ICD-10 webpage: <http://www.maine.gov/dhhs/oms/icd-10/>
- Presentations
- Printed materials
- Mailbox

## ICD-10 Question and Answers

- *E-mailbox created for provider questions.  
([MaineCareICD10@MolinaHealthCare.com](mailto:MaineCareICD10@MolinaHealthCare.com))  
These questions will be answered in a timely manner by MaineCare subject matter experts.*
- *Answers to common questions will be posted on the ICD-10 Frequently Asked Questions (FAQs) web page.*



The screenshot shows the 'MaineCare Services' webpage. The header includes navigation links for Agencies, Online Services, and Help, along with a search bar. The main content area is titled 'ICD-10' and features a 'Countdown to ICD 10' timer showing 8 weeks, 06 days, 17 hours, 35 minutes, and 34 seconds. Below the timer, there is a section 'On This Page' with links to 'ICD-10 Background', 'MaineCare ICD-10 Project Information', 'Updated Provider Materials', 'Provider Readiness Survey', and 'Additional Information'. The 'ICD-10 Background' section explains that ICD is the international standard diagnostic classification for general epidemiological, health management, and clinical use. It also mentions that the United States has mandated that all health care entities upgrade diagnosis (ICD-9-CM) and inpatient procedure codes (ICD-9-PCS) to ICD-10-CM and ICD-10-PCS, respectively. The ICD-10 code set is a full replacement of the ICD-9 code set that will provide additional granularity for diagnosis and procedure codes. A note states that the compliance date for this upgrade was delayed from October 1, 2013, to October 1, 2014, and that all discharges and services provided on or after this compliance date must use ICD-10 codes. A link to 'view the final rule (PDF)' is provided. The 'MaineCare ICD-10 Project Information' section states that MaineCare is actively preparing its employees, processes and systems for the transition to ICD-10. In the fall of 2012, MaineCare initiated its remediation efforts to achieve ICD-10 compliance on October 1, 2014. We will provide regular updates on the progress of our transition. For more information, visit [News and Updates](#).

## Questions and Answers



**THANK YOU** for being part of this important initiative!